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**Rev. 2009-07-09**

**Problem:** DM-2 Backlight is too dim

**Software:** NA

**Hardware:** Retrotec DM-2 *mark I* and DM-2 *mark II*

**Firmware:** 1.99 ~ 2.22

How do I tell my firmware version? If your unit will turn on, press the [Setup] button. The firmware version is then displayed in the top right hand corner of the display.

**Symptom:** There is little difference between backlight ON and OFF.

**Cause:** Charger causes backlight to be reduced.

**Solution:** Disconnect the charger. The backlight should be dim when plugged in.

**Best practice:** Do NOT have the power adapter plugged into the DM-2 while testing because it will short charge the batteries and decrease their life. The DM-2 is more likely to be damaged when the power adapter is plugged in.

It is a good idea to charge the batteries fully for 8 hours or until the battery charge indicator on MkII models is fully black. That will increase NiMH battery life.